



## **APD Direct Couriers Services**

- **Courier** services are for all your small deliveries.
- **Van** services are for all your larger carton deliveries.
- **1 Tonne Tray** services are for your pallets, skids and heavy items.
- **Roof Rack** services are an additional service to the 1 Tonne trays. This service is used for deliveries longer than 2.4m but no longer than 7m, the maximum weight for this service is 250kgs.
- **Taxi Trucks** come in two services, the open Tray and the enclosed Tautliner. The taxi trucks range in sizes from the two tonne through to Semi Trailers, our trained staff can assist you in selecting the correct vehicle for your needs.
- **Tailgate Services** is an additional service to the Taxi Trucks. This is where your delivery requires a tailgate lift to collect or deliver your goods if a forklift is not available.
- **After Hours Service** this service requires prior notice and proper management to ensure success, please contact APD for any of your afterhours needs.
- **Permanent Bookings** are pre-arranged bookings of a regular service at an agreed time.
- **Fleet Management** is where APD provides total management of your required fleet on a daily basis.

### **Business Hours**

- Monday to Friday 7.00am – 5.00pm
- Weekends & Public Holidays not included
- Direct courier service phone number 08 8416 8080
- Deliveries must be collected and delivered within normal business hours, any delivery outside these hours will need to be arranged during normal business hours.



## **Service Types**

APD Direct Couriers have three simple services to cover your urgent on-demand deliveries within the metropolitan areas of Adelaide.

### **Standard Service**

- Delivery picked up and completed within 120 minutes from booking time.

### **Express Service**

- When your client needs the goods delivered to them a little faster, this service provides a pickup and delivery within 90 minutes from time of booking.

### **Priority Service**

- When the delivery simply cannot wait this is the fastest service offered. APD will allocate the nearest appropriate vehicle available and have the courier drive directly to the delivery point.

### **Other Charges**

- Cancellation fees will be applied if a job has been despatched and the driver is on route.
- Futile fees will be applied if a driver arrives at the collection and goods are not ready to collect, the goods cannot be located, the incorrect vehicle has been booked or there are no goods to be collected.
- Waiting/Extra Time is charged in 5-minute increments once the driver has exceeded the included 10 minutes of waiting/extra time.
- Phone calls are charged if APD is required to make a telephone to the sender or receiver to arrange or complete the delivery.



## **Courier, Van & 1 Tonne Tray Services**

**Courier Service** – All fees are charged from point to point.

- Maximum weight not to exceed 25kgs and no greater than .2 of a cubic metre.
- Items to be no longer than 1.2m in any dimension.
- Standard rates include 10 minutes of loading and unloading time.

**Van Service – 1 Tonne** – All fees are charged from point to point.

- Maximum weight not to exceed 500kgs and no greater than 1cubic metre.
- Items not to be longer than 2.4m in any dimension.
- No individual item shall exceed 25kgs.
- Standard rates include 10 minutes of loading and unloading time.

**1 Tonne Tray Service** – All fees are charged from point to point.

- Maximum weight not to exceed 1000kgs
- Goods being longer than 2.4m require racks to be used, maximum weight of 250kgs
- No lengths to exceed 7 metres.
- No individual item shall exceed 25kgs.
- Standard rates include 10 minutes of loading and unloading time.

## **Hourly Hire Rates - Van & 1 Tonne Tray Services**

**Van Service – 1 Tonne** – All fees are charged from point to point.

- Maximum weight not to exceed 500kgs and no greater than 1cubic metre.
- Items not to be longer than 2.4m in any dimension.
- No individual item shall exceed 25kgs.
- Standard rates include 10 minutes of loading and unloading time.

**1 Tonne Tray Service** – All fees are charged from point to point.

- Maximum weight not to exceed 1000kgs
- Goods being longer than 2.4m require racks to be used, maximum weight of 250kgs
- No lengths to exceed 7 metres.
- No individual item shall exceed 25kgs.
- Standard rates include 10 minutes of loading and unloading time.



## **Taxi Truck Services**

APD Direct Couriers has an extensive Taxi Truck fleet and we are able to offer a complete range of services.

<b><u>Service</u></b>	<b><u>Total Pallet Carried</u></b>	<b><u>Length</u></b>	<b><u>Minimum Charge</u></b>
2 Tonne Tray / Tautliner	3 x Pallet Spaces	2.4 m	2 hrs
3 Tonne Tray	4 x Pallet Spaces	2.4 m	2 hrs
4 Tonne Tray / Tautliner	6 x Pallet Spaces	3.6 m	2 hrs
6 Tonne Tray / Tautliner	8 x Pallet Spaces	4.8 m	2 hrs
8 Tonne Tray / Tautliner	10 x Pallet Spaces	6.0 m	2 hrs
10 Tonne Tray	10 x Pallet Spaces	6.0 m	2 hrs
12 Tonne Tray / Tautliner	12 x Pallet Spaces	7.2m	3 hrs
14 Tonne Tray / Tautliner	14 x Pallet Spaces	8.4 m	3 hrs
Semi - Trailer Tray / Tautliner	20 - 22 x Pallet Spaces	14 m	4 hrs

\*Please note the above services are charged depot to depot.

### **Taxi Trucks Surcharges**

- Second man service will be charged if a second APD driver is required to assist with loading or unloading.
- Tailgate lift is an additional charge where a tailgate collection or delivery is required.
- Overnight hold will be charged if the goods are collected out of business hours for delivery the next business day, if the receiver has closed before the driver arrives or if arranged prior.